

Quality Assurance and the Cycle of evaluation for quality assurance within the Academy

Assessment Instruments

The process of evaluation is realized through instruments:

- Questionnaire for the evaluation of the program by students;
- Questionnaire for the evaluation of student services and the administration of the Academy by students;
- Questionnaires for infrastructure assessment by students;
- Questionnaires for infrastructure assessment by staff;
- Questionnaire for the evaluation of the academic staff (subject and subject teacher) by students;
- Peer evaluation;
- Self-assessment (subject assessment questionnaire and reflection from subject assessment and subject teacher by students);
- Evaluation by the academic staff, for the services and administration of the academy;
- Evaluation by Alumni;
- Evaluation by Businesses / employers.

Assessments cycle

The evaluation cycle is realized in these periods:

Program evaluation by students is done once a year;

- Evaluation of student services and administration by students is done once a year;
- Infrastructure assessment by students and teachers is done once a year;
- Teacher and subject assessment by students is done once a semester;
- Teacher evaluation by a colleague is done once a year;
- The evaluation of the subject by the subject teachers and the reflection of the evaluation of the students for the subject and the teacher is done every semester;
- The evaluation of the administration by the teachers is done once a year;
- The evaluation of the program by external actors (Alumni and Businesses) is done

once in three years.

Academic Calendar for Quality Assurance in the Academy

Assessments for the academic year	2020/21	2021/22	2022/23
Evaluation of academic staff and subject by students	January May	January May	January May
Evaluation of infrastructure and administration by academic staff	June	June	June
Peer evaluation	May	May	May
Evaluation of the Program, administration, student services and infrastructure by students	May	May	May
Program by the foreign actors	Once in three years		